

**From:** Francesca Ball  
**To:** Microsoft ATR  
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To whom it may concern:

In a world where there is the AOL/Time-Warner monstrosity, it is quite beyond me how someone like Microsoft could be considered to practice unfair business practices. I have worked with Netscape on my computer, and frankly, it takes over, worse than Explorer ever did. My ex-husband downloaded AOL for his computer. Just AOL... And got in the deal the automatic usage of Netscape. It took several clicks of a mouse and a couple of deep searches just to turn off Netscape. Frankly, it's quite easy to switch 'off' Explorer. And, Microsoft doesn't monopolize the 'instant messaging' craze. It disturbed me greatly when AOL purchased ICQ... And barely even announced it to the world.

In this world, the United States... Microsoft is playing as fair a ball as the AOL/Netscape/Sun group of companies that made the attempt to gang up on the best programs on the planet.

Just my two cents  
A concerned US Military Member  
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